

General information about the online application (including through iAM Smart account) for renewal of vehicle licence

有關網上申請續領車輛牌照的參考資料 (包括使用智方便進行申請)

Online application	網上申請
<p>a) <u>Link to GovHK (香港政府一站通)</u> https://www.gov.hk/en/residents/transport/vehicle/renewvehiclelicense.htm</p> <p>b) <u>Authentication methods</u> Applicants can submit online application through one of the following authentication methods:</p> <ul style="list-style-type: none">• "iAM Smart+" account with digital signing function (Please refer to page 2 about the details of iAM Smart);• File-based Digital Certificate; or• Digital Certificate on Smart ID (Smart card reader is required). <p>c) <u>Required documents for online application</u></p> <ul style="list-style-type: none">• Applicants should submit image files of the following documents in JPEG or PDF format: (The size of JPEG file and PDF file must not exceed 5MB and 1MB respectively.)• Third Party Risk Insurance or Cover Note;• Vehicle registration document should be duly signed and stamped with company chop (if applicable). The uploaded document should be an original copy (i.e. without the chop of "certified true copy") and in color format;• Acceptable address proof which is issued not more than 3 months from the date of submitting application; and• Other original supporting documents, such as a valid Certificate of Roadworthiness (if applicable) <p>d) <u>Payment methods</u></p> <ul style="list-style-type: none">• Credit card (Visa, MasterCard, JCB or China UnionPay); or• PPS account number and Internet password <p>e) <u>Delivery of renewed VL</u></p> <ul style="list-style-type: none">• Upon successful renewal, the renewed VL will be sent to the applicant's correspondence address by registered mail within 10 working days. In case the applicant has not received the renewed VL 4 weeks from the date of submission, please contact the Transport Department at 2804 2600.	<p>a) <u>連結到「香港政府一站通」</u> https://www.gov.hk/en/residents/transport/vehicle/renewvehiclelicense.htm</p> <p>b) <u>身份驗證方法</u> 申請人可透過以下其中一種方式遞交網上申請</p> <ul style="list-style-type: none">- 已啓用數碼簽署功能的「智方便+」賬戶（請參閱第二頁有關「智方便」的詳情）；或- 由認可核證機構發出的有效個人或機構數碼證書；或- 智能身份證電子證書（註：需要配備智能卡閱讀器）。 <p>c) <u>網上申請所須遞交的文件</u></p> <ul style="list-style-type: none">- 申請人所提交的圖像應為 JPEG 或 PDF 格式（JPEG 檔案不可超過 5MB，PDF 檔案不可超過 1MB）- 第三者意外風險保險單或臨時保單；- 已簽署及蓋上公司印章（如適用）的正本車輛登記文件；上傳檔格式須沒有任何認證副本印章的彩色正本；- 現時地址證明，而該地址證明需距提交申請當日不超過三個月；及- 其他證明文件正本，例如有效的「車輛宜於道路上使用證明書」（如適用）。 <p>d) <u>付款方法</u></p> <ul style="list-style-type: none">- 信用卡（Visa 卡, MasterCard, JCB 或 China UnionPay）；或- 繳費靈戶口號碼和網上密碼。 <p>e) <u>車輛牌照的派遞方法</u></p> <ul style="list-style-type: none">- 在成功續領車輛牌照後，運輸署會在 10 個工作天內，將新的牌照以掛號郵件寄至你的通訊地址。如你在遞交申請後 4 個星期內仍未收到有關車輛牌照，請致電運輸署熱線 2804 2600，以便作出跟進。

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“iAM Smart” account

- a) Link to “iAM Smart” thematic website
<https://www.iamsmart.gov.hk/en/>
- b) Registration methods of "iAM Smart+"
 - In-person registration at "iAM Smart" self-registration kiosk in specified government premises and public locations. The system will retrieve the data stored in the Hong Kong Identity Card (“HKIC”) and a selfie is required; or
 - In-person registration via "iAM Smart" registration service counters or "iAM Smart" mobile registration teams. Staff will check and verify the HKIC of the applicant. There is no photo-taking of the HKIC. Selfie is not required during the registration process.
- c) List of registration locations
https://www.iamsmart.gov.hk/en/reg_location.html
- d) Enquiries on “iAM Smart”
 - Email: enquiry@iamsmart.gov.hk; or
 - Hotline: 182 123; or
 - LiveChat: Connect in <https://www.iamsmart.gov.hk/en/contact.html>
- e) QR code of “iAM Smart” mobile app



「智方便」賬戶

- a) 連結到「智方便」專題網站
<https://www.iamsmart.gov.hk/tc/>
- b) 登記「智方便+」方式
 - 親臨設置於指定的政府場地及公共場所的自助登記站進行登記。「智方便」系統會讀取儲存在身份證晶片內的資料及需要一張自拍照；或
 - 親臨「智方便」登記服務櫃位或透過「智方便」流動登記隊進行登記。職員會檢查並核對登記者的身份證，過程中無需拍攝身份證或自拍照。
- c) 登記「智方便+」地點列表
https://www.iamsmart.gov.hk/tc/reg_location.html
- d) 有關「智方便」的查詢
 - 電郵：enquiry@iamsmart.gov.hk
 - 電話熱線：182 123
 - 即時對話：連結至 <https://www.iamsmart.gov.hk/tc/contact.html>
- e) 「智方便」流動應用程式二維碼

