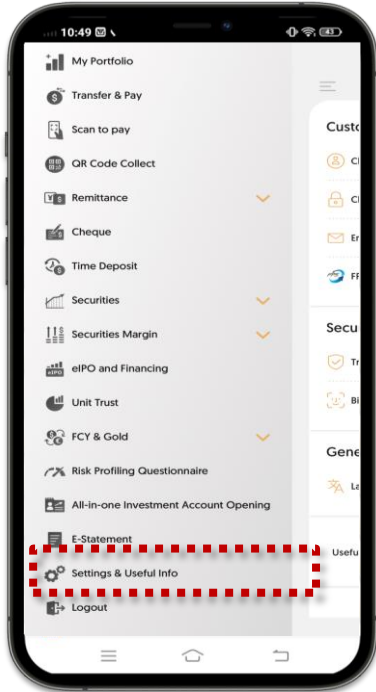


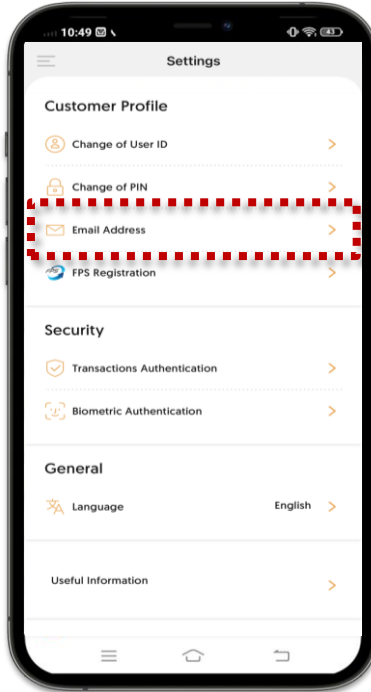
16 Email Address Update

1) Email address Update – Existing record in our bank

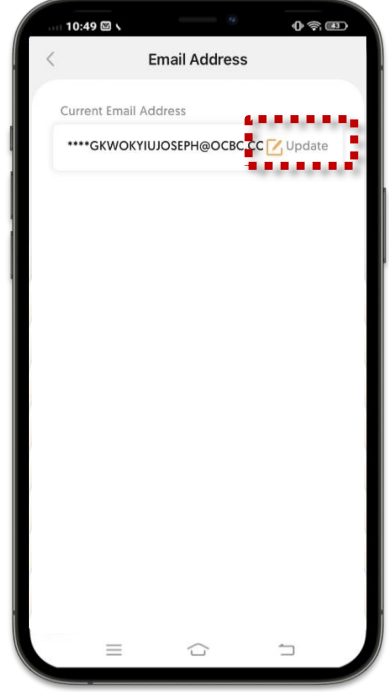
1 Select “Settings & Useful Info”



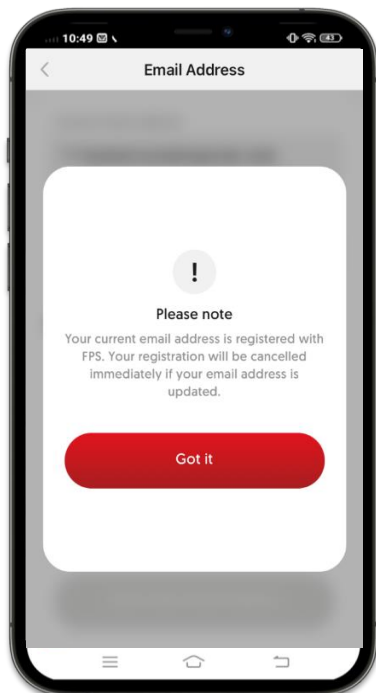
2 Select “Email Address” button



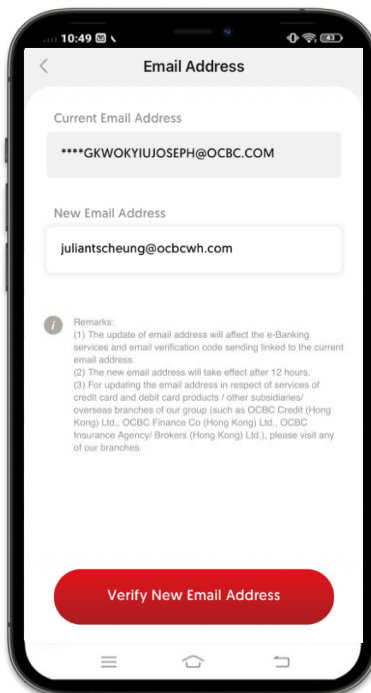
3 Select “Update” button



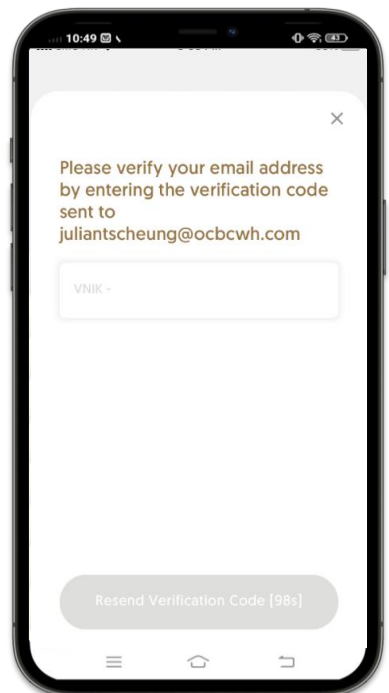
4 View the alert message and click on “Got it” to confirm



5 Input the new email address



6 Input Email OTP (New Email address)

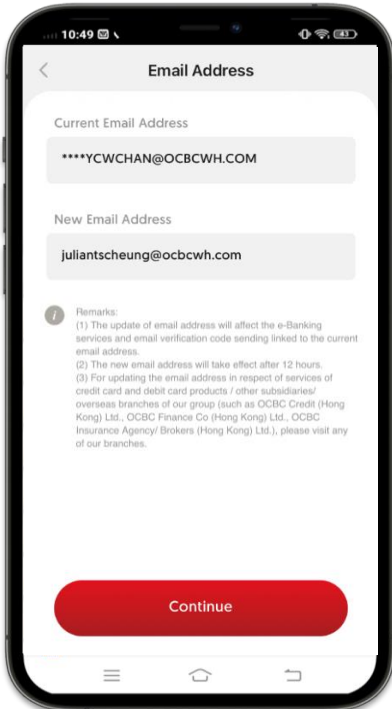


16 Email Address Update

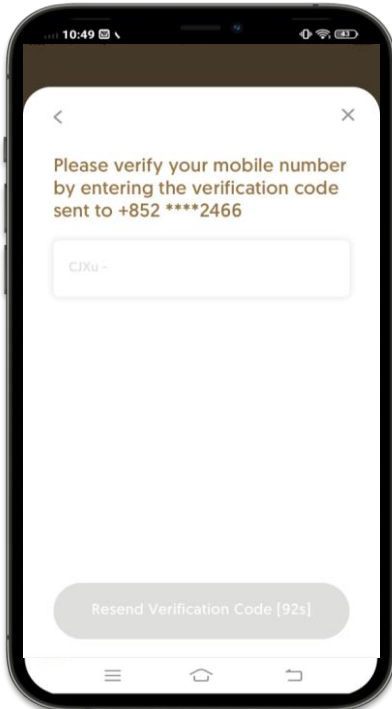


1) Email address Update – Existing record in our bank (CONT’)

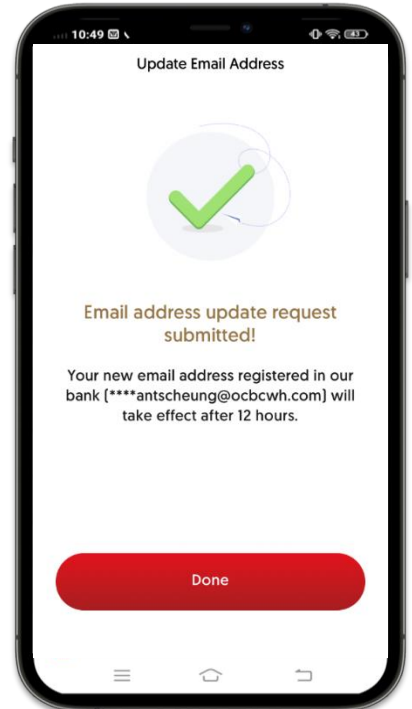
7 Review the details and submit the instruction



8 Input SMS OTP



9 Your instruction is submitted



- Email address update is only for ebanking record only, if customer required to update other system email address record, it is required to submit paper form by branch
- FPS email address (OCBC Bank) record will be auto de-registration (if applicable)
- Email address record will be effective after 12 hours