

A hand holding a smartphone, with digital overlays including a glowing blue sphere, a network of nodes, and binary code (0s and 1s) in the background.

“Foreign Exchange” Internet Banking User Guideline

“Foreign Exchange” Internet Banking Rate Enquiry Demo



“Foreign Exchange” Internet Banking Rate Enquiry Demo

The screenshot shows the OCBC Internet Banking interface. The OCBC logo is at the top left. A navigation bar contains 'Account Services', 'eStatement & eAdvice', 'Remittance', 'Investment', 'FX Margin Trading', 'Loan Services', and 'Other Services'. A left sidebar lists various services, with 'Rate Enquiry' highlighted. A top menu bar includes '繁體', '简体', 'FAQ', 'Contact Us', 'Print', 'Service Fees', 'Forms', 'T&Cs', 'Security Tips', and 'Logout'. The main content area is titled 'FCY Exchange Rate' and contains a table of exchange rates. Three red callout boxes with numbers 1, 2, and 3 point to 'Account Services', 'Rate Enquiry', and 'FCY Exchange Rate' respectively. A 'Remark' section at the bottom states: 'Renminbi (CNY) exchange rate applies to Trade Settlement Services for corporate customers'. The footer includes 'Customer Services Hotline 3199-9188' and 'Copyright © 2008 - 2014 OCBC Bank (Hong Kong) Limited All Rights Reserved.'.

1 Select “Account Services”

2 Select “Rate Enquiry”

3 Select “FCY Exchange Rate”

Currency	Bank Buy	Bank Sell
AUD	5.722000	5.762000
NZD	5.322000	5.362000
CAD	6.203000	6.243000
CNH	1.145000	1.165000
USD	7.805000	7.825000
GBP	10.473000	10.633000
JPY	0.067180	0.067680
CHF	7.231000	7.351000
EUR	9.084000	9.154000
NOK	0.851000	0.871000
DKK	1.154000	1.174000
SEK	0.857000	0.877000
SGD	5.452000	5.502000
THB	0.195000	0.215000
CNY	1.187000	1.195000

Remark:
Renminbi (CNY) exchange rate applies to Trade Settlement Services for corporate customers



“Foreign Exchange” Internet Banking Transaction Demo



“Foreign Exchange” Internet Banking Transaction Demo

OCBC

Account Services | eStatement & eAdvice | Remittance | Investment | FX Margin Trading | Loan Services | Other Services

繁體 | 简体 | FAQ | Contact Us | Print | Service Fees | Forms | T&Cs | Security Tips | Logout

HKT 2023/08/08 10:02:38

FCY & Gold Buy/Sell

Transaction Details

Sell :	<input type="text" value="- Please Select -"/>
Buy :	<input type="text" value="- Please Select -"/>
Amount :	<input type="text" value="- Please Select -"/> <input type="text"/>
Customer Reference :	<input type="text"/>

Note:
- Maximum exchange limit for each foreign currency and gold exchange transaction is HK\$1,000,000 or equivalent. The calculation for equivalent HKD is based on the average exchange rate of the withdrawal currency during the previous business day.

Risk Disclosure:
Investors should note that FCY & gold market might fluctuate from time to time. The risk of loss in gold investment can be incurred by fluctuation of FCY & gold prices. Investors should consider seriously and recognize the risk of FCY & gold investment before making any investment decision.

Submit

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OCBC

1 Select “Account Services”

2 Select “FCY & Gold Buy/Sell”

3 Select “FCY & Gold Buy/Sell”

* Foreign Exchange Service Time :
Mon - Fri: 9:00 - 2:30 /
3:30 (New York Winter Time).
Sat: 9:00 - 13:00
(Service is not available if Saturday is also a Hong Kong public holiday)

“Foreign Exchange” Internet Banking Transaction Demo

The screenshot shows the OCBC Internet Banking interface for a Foreign Currency and Gold Buy/Sell transaction. The page includes a navigation menu, a sidebar with various services, and a main transaction form. Three callout boxes provide instructions: 1. Selecting the 'Sell Currency Account' and 'Buy Currency Account' and entering the amount. 2. Reading the 'Note' and 'Risk Disclosure' sections. 3. Clicking the 'Submit' button.

OCBC

Account Services | eStatement & eAdvice | Remittance | Investment | FX Margin Trading | Loan Services | Other Services

Account Enquiry | My Portfolio | Fund Transfer | FPS Small Value Transfer | Register Transfer Account | **FCY & Gold Buy/Sell** | Time Deposit | ePayment | eBill Presentation & Payment Service | e-Cheque | Cheque Services | Online Requisition | eDeposit | eDDA Service

Transaction Status

Transaction Details

Sell : Integrated Account Statement HKD 388184-831

Buy : Integrated Account Statement AUD 388184-831

Amount : HKD 100000

Customer Reference :

Note:
- Maximum exchange limit for each foreign currency and gold exchange transaction is HK\$1,000,000 or equivalent. The calculation for equivalent HKD is based on the average exchange rate of the withdrawal currency during the previous business day.

Risk Disclosure:
Investors should note that FCY & gold market might fluctuate from time to time. The risk of loss in gold investment can be incurred by fluctuation of FCY & gold prices. Investors should consider seriously and recognize the risk of FCY & gold investment before making any investment decision.

Submit

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2 Read “Note” and “Risk Disclosure”

1 Select “Sell Currency Account”, “Buy Currency Account” and input “Amount” for transaction details

3 Click “Submit”

“Foreign Exchange” Internet Banking Transaction Demo

OCBC

Account Services | eStatement & eAdvice | Remittance | Investment | FX Margin Trading | Loan Services | Other Services

Account Enquiry | My Portfolio | Fund Transfer | FPS Small Value Transfer | Register Transfer Account | **FCY & Gold Buy/Sell** | Time Deposit | ePayment | eBill Presentment & Payment Service | e-Cheque | Cheque Services | Online Requisition | eDeposit | eDDA Service | FPS Account Binding | Account Opening | Rate Enquiry | Transaction Status

繁體 | 简体 | FAQ | Contact Us | Print | Service Fees | Forms | T&Cs | Security Tips | Logout

HKT 2023/06/08 10:05:08

FCY & Gold Buy/Sell

Transaction Details

Sell :	Integrated Account Statement HKD 388184-831	
Buy :	Integrated Account Statement AUD 388184-831	
Amount :	HKD	100,000.00
From Rate :	1.000000	
Amount :	AUD	17,355.09
To Rate :	5.762000	
Customer Reference :		

Note:
- Maximum exchange limit for each foreign currency and gold exchange transaction is HK\$1,000,000 or equivalent. The calculation for equivalent is based on the average exchange rate of the withdrawal currency during the previous business day.

Risk Disclosure:
Investors should note that FCY & gold market might fluctuate from time to time. The risk of loss in gold investment can be incurred by fluctuation of FCY & gold prices. Investors should consider seriously and recognize the risk of FCY & gold investment before making any investment decision.

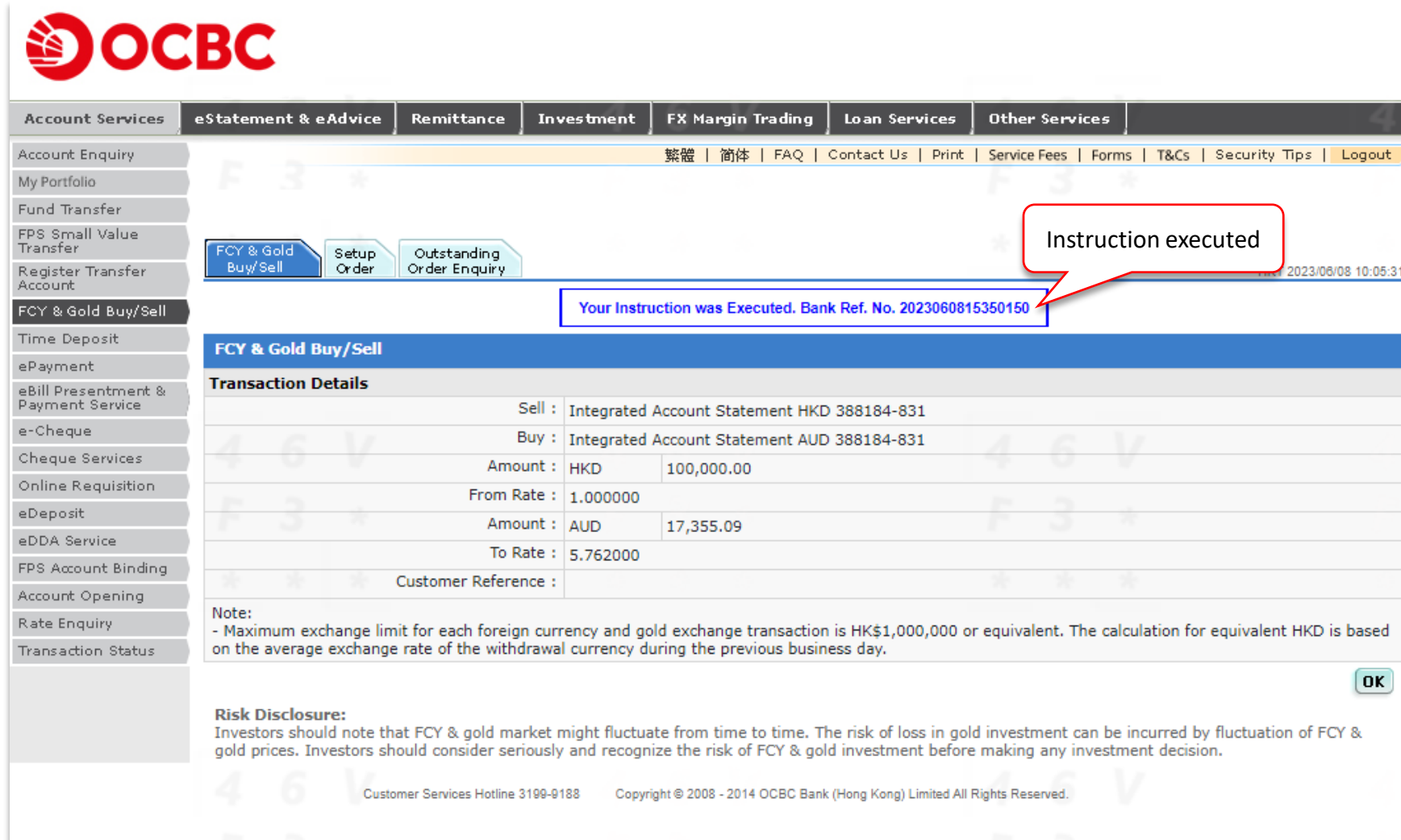
Amend **Confirm** **Cancel**

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1 Check transaction details and click “Confirm”



“Foreign Exchange” Internet Banking Transaction Demo



The screenshot displays the OCBC internet banking interface. At the top left is the OCBC logo. A navigation bar includes 'Account Services', 'eStatement & eAdvice', 'Remittance', 'Investment', 'FX Margin Trading', 'Loan Services', and 'Other Services'. A secondary bar contains links for '繁體 | 简体 | FAQ | Contact Us | Print | Service Fees | Forms | T&Cs | Security Tips | Logout'. The left sidebar lists various services such as 'Account Enquiry', 'My Portfolio', 'Fund Transfer', 'FPS Small Value Transfer', 'Register Transfer Account', 'FCY & Gold Buy/Sell', 'Time Deposit', 'ePayment', 'eBill Presentment & Payment Service', 'e-Cheque', 'Cheque Services', 'Online Requisition', 'eDeposit', 'eDDA Service', 'FPS Account Binding', 'Account Opening', 'Rate Enquiry', and 'Transaction Status'. The main content area shows a confirmation message: 'Your Instruction was Executed. Bank Ref. No. 2023060815350150'. A red callout box points to this message with the text 'Instruction executed'. Below the message is a table titled 'FCY & Gold Buy/Sell' with the following details:

Transaction Details	
Sell :	Integrated Account Statement HKD 388184-831
Buy :	Integrated Account Statement AUD 388184-831
Amount :	HKD 100,000.00
From Rate :	1.000000
Amount :	AUD 17,355.09
To Rate :	5.762000
Customer Reference :	

Below the table is a 'Note:' section with the following text: '- Maximum exchange limit for each foreign currency and gold exchange transaction is HK\$1,000,000 or equivalent. The calculation for equivalent HKD is based on the average exchange rate of the withdrawal currency during the previous business day.' An 'OK' button is located to the right of the note. At the bottom, there is a 'Risk Disclosure:' section with the text: 'Investors should note that FCY & gold market might fluctuate from time to time. The risk of loss in gold investment can be incurred by fluctuation of FCY & gold prices. Investors should consider seriously and recognize the risk of FCY & gold investment before making any investment decision.' The footer contains 'Customer Services Hotline 3199-9188' and 'Copyright © 2008 - 2014 OCBC Bank (Hong Kong) Limited All Rights Reserved.'



“Foreign Exchange” Internet Banking Setup Order Demo



“Foreign Exchange” Internet Banking Setup Order Demo

The screenshot displays the OCBC Internet Banking interface for setting up an order. The top navigation bar includes 'Account Services', 'eStatement & eAdvice', 'Remittance', 'Investment', 'FX Margin Trading', 'Loan Services', and 'Other Services'. A secondary navigation bar contains links for '繁體', '简体', 'FAQ', 'Contact Us', 'Print', 'Service Fees', 'Forms', 'T&Cs', 'Security Tips', and 'Logout'. The left sidebar menu lists various services, with 'FCY & Gold Buy/Sell' highlighted. The main content area shows the 'Setup FCY & Gold Buy/Sell Order' page, which includes a 'Transaction Details' form with fields for 'From Account', 'To Account', 'Amount', and 'Execution Rate'. A 'Submit' button is located at the bottom right of the form. A 'Risk Disclosure' section is also present, warning investors about market fluctuations. Three callout boxes provide step-by-step instructions: 1. Select 'Account Services', 2. Select 'FCY & Gold Buy/Sell', and 3. Select 'Setup Order'.

1 Select “Account Services”

2 Select “FCY & Gold Buy/Sell”

3 Select “Setup Order”

OCBC

Account Services | eStatement & eAdvice | Remittance | Investment | FX Margin Trading | Loan Services | Other Services

繁體 | 简体 | FAQ | Contact Us | Print | Service Fees | Forms | T&Cs | Security Tips | Logout

FCY & Gold Buy/Sell | Setup Order | Outstanding Order Enquiry

HKT 2023/06/08 10:06:07

Setup FCY & Gold Buy/Sell Order

Transaction Details

From Account :	- Please Select -
To Account :	- Please Select -
Amount :	<input type="text"/>
Execution Rate :	<input type="text"/>

Submit

Risk Disclosure:
Investors should note that FCY & gold market might fluctuate from time to time. The risk of loss in gold investment can be incurred by fluctuation of FCY & gold prices. Investors should consider seriously and recognize the risk of FCY & gold investment before making any investment decision.

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“Foreign Exchange” Internet Banking Setup Order Demo

The screenshot shows the OCBC Internet Banking interface for setting up a Foreign Currency and Gold Buy/Sell order. The page includes a navigation menu on the left, a top menu bar, and a main content area with tabs for 'FCY & Gold Buy/Sell', 'Setup Order', and 'Outstanding Order Enquiry'. The 'Setup Order' tab is active, showing a 'Transaction Details' form with the following fields:

Field	Value
From Account	Integrated Account Statement HKD 388184-831
To Account	Integrated Account Statement AUD 388184-831
Amount	HKD 100000
Execution Rate	5.72

Below the form is a 'Risk Disclosure' section with the text: "Investors should note that FCY & gold market might fluctuate from time to time. The risk of loss in gold investment can be incurred by fluctuation of FCY & gold prices. Investors should consider seriously and recognize the risk of FCY & gold investment before making any investment decision." A 'Submit' button is located at the bottom right of the form area.

Callouts on the page indicate the following steps:

- Select "From Account", "To Account", input "Amount" and "Execution Rate" for transaction details*
- Read "Risk Disclosure"
- Click "Submit"

Additional text at the bottom of the page states: "* Minimum "Amount" is required (as next page); "Execution Rate" cannot be placed higher or lower than 5% of the prevailing rate and must be in multiple of 0.001, except GBP which is in 0.005 and JPY which is in 0.0001."

“Foreign Exchange” Internet Banking Setup Order Demo

The transaction amount of setup order are restricted as follows^ :

Currency	Minimum Withdrawal Amount	Increment in Multiple of
HKD RMB	50,000	5,000
GBP EUR	5,000	500
USD CAD AUD CHF NZD SGD	10,000	1,000
NOK SEK DKK	50,000	5,000
THB	200,000	20,000
JPY	1,000,000	100,000

^Latest update can refer to “FAQ” in the bank’s internet banking login screen

“Foreign Exchange” Internet Banking Setup Order Demo

The screenshot displays the OCBC Internet Banking interface for setting up a Foreign Exchange (FX) order. The top navigation bar includes menu items like Account Services, eStatement & eAdvice, Remittance, Investment, FX Margin Trading, Loan Services, and Other Services. A secondary navigation bar contains links for 繁體, 简体, FAQ, Contact Us, Print, Service Fees, Forms, T&Cs, Security Tips, and Logout. The main content area is titled "Setup FCY & Gold Buy/Sell Order" and includes a "Please verify the following transaction details" section. This section contains a table with the following information:

From Account :	Integrated Account Statement HKD 388184-831	
To Account :	Integrated Account Statement AUD 388184-831	
Amount :	HKD	100,000.00
Execution Rate :	5.72	

Below the table is a "Please Note:" section with three numbered instructions:

- Orders will be executed from Monday to Friday during the service hours when the Bank's rate quotation for such currency or gold is available at the time.
- Once the order has been acknowledged by the Bank, the amount of currency / quantity of gold to be sold will be withhold from the relevant account until such order has been executed by the Bank or revoked by the customer prior to the execution of the order.
- Once the order has been executed, it can neither be revoked nor varied.

At the bottom right of the transaction details, there are three buttons: "Amend", "Confirm", and "Cancel".

Three red callout boxes provide additional instructions:

- 1. Read "Please Note" *
- 2. Check transaction details and click "Confirm"
- * Foreign Exchange Setup Order Service Time : Mon - Fri: 9:00 - 2:30 / 3:30 (New York Winter Time).

The footer of the page includes the Customer Services Hotline 3199-9188 and the copyright notice: Copyright © 2008 - 2014 OCBC Bank (Hong Kong) Limited All Rights Reserved.

“Foreign Exchange” Internet Banking Setup Order Demo

The screenshot displays the OCBC Internet Banking interface for setting up an order. The top navigation bar includes 'Account Services', 'eStatement & eAdvice', 'Remittance', 'Investment', 'FX Margin Trading', 'Loan Services', and 'Other Services'. A secondary navigation bar contains 'Account Enquiry', 'My Portfolio', 'Fund Transfer', 'FPS Small Value Transfer', 'Register Transfer Account', 'FCY & Gold Buy/Sell', 'Setup Order', and 'Outstanding Order Enquiry'. The 'FCY & Gold Buy/Sell' section is active, showing a confirmation message: 'Your instruction was Acknowledged. Ref No. 2023060815350171'. A red callout box points to this message with the text 'Setup Order Instruction was Acknowledged'. Below the message is a table titled 'Setup FCY & Gold Buy/Sell Order' with the following details:

Please verify the following transaction details	
From Account :	Integrated Account Statement HKD 388184-831
To Account :	Integrated Account Statement AUD 388184-831
Amount :	HKD 100,000.00
Execution Rate :	5.72
Order No. :	8436

Below the table, a 'Please Note:' section contains three numbered instructions:

- Orders will be executed from Monday to Friday during the service hours when the Bank's rate quotation for such currency or gold is available at the time.
- Once the order has been acknowledged by the Bank, the amount of currency / quantity of gold to be sold will be withhold from the relevant account until such order has been executed by the Bank or revoked by the customer prior to the execution of the order.
- Once the order has been executed, it can neither be revoked nor varied.

An 'OK' button is located at the bottom right of the table. A 'Risk Disclosure:' section at the bottom states: 'Investors should note that FCY & gold market might fluctuate from time to time. The risk of loss in gold investment can be incurred by fluctuation of FCY & gold prices. Investors should consider seriously and recognize the risk of FCY & gold investment before making any investment decision.' The footer includes 'Customer Services Hotline 3199-9188' and 'Copyright © 2008 - 2014 OCBC Bank (Hong Kong) Limited All Rights Reserved.'



“Foreign Exchange” Internet Banking Outstanding Order Enquiry and Deletion Demo



“Foreign Exchange” Internet Banking Outstanding Order Enquiry and Deletion Demo

OCBC

Account Services | eStatement & eAdvice | Remittance | Investment | FX Margin Trading | Loan Services | Other Services

繁體 | 简体 | FAQ | Contact Us | Print | Service Fees | Forms | T&Cs | Security Tips | Logout

HKT 2023/06/08 10:08:19

Refresh

Outstanding Order Enquiry

Order No.	From Account	To Account	Amount	Execution Rate	Setup Date YYYY/MM/DD
8436	Integrated Account Statement HKD 388184-831	Integrated Account Statement AUD 388184-831	HKD 100,000.00	5.720000	2023/06/08

Risk Disclosure:
Investors should note that FCY & gold market might fluctuate from time to time. The risk of loss in gold investment can be incurred by fluctuation of FCY & gold prices. Investors should consider seriously and recognize the risk of FCY & gold investment before making any investment decision.

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“Foreign Exchange” Internet Banking Outstanding Order Enquiry and Deletion Demo

OCBC

Account Services | eStatement & eAdvice | Remittance | Investment | FX Margin Trading | Loan Services | Other Services

Account Enquiry | My Portfolio | Fund Transfer | FPS Small Value Transfer | Register Transfer Account | **FCY & Gold Buy/Sell** | Setup Order | Outstanding Order Enquiry

繁體 | 简体 | FAQ | Contact Us | Print | Service Fees | Forms | T&Cs | Security Tips | Logout

HKT 2023/06/08 10:09:20

Order Details

Order No. :	8436
From Account :	Integrated Account Statement HKD 388184-831
To Account :	Integrated Account Statement AUD 388184-831
Amount :	HKD 100,000.00
Execution Rate :	5.72
Setup Date (YYYY/MM/DD) :	2023/06/08

Risk Disclosure:
Investors should note that FCY & gold market might fluctuate from time to time. The risk of loss in gold investment can be incurred by fluctuation of FCY & gold prices. Investors should consider seriously and recognize the risk of FCY & gold investment before making any investment decision.

Delete **OK**

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“Foreign Exchange” Internet Banking Outstanding Order Enquiry and Deletion Demo

The screenshot displays the OCBC Internet Banking interface. The top navigation bar includes 'Account Services', 'eStatement & eAdvice', 'Remittance', 'Investment', 'FX Margin Trading', 'Loan Services', and 'Other Services'. A secondary navigation bar contains links for '繁體', '简体', 'FAQ', 'Contact Us', 'Print', 'Service Fees', 'Forms', 'T&Cs', 'Security Tips', and 'Logout'. The left sidebar lists various services such as 'Account Enquiry', 'My Portfolio', 'Fund Transfer', 'FPS Small Value Transfer', 'Register Transfer Account', 'FCY & Gold Buy/Sell', 'Time Deposit', 'ePayment', 'eBill Presentment & Payment Service', 'e-Cheque', 'Cheque Services', 'Online Requisition', 'eDeposit', 'eDDA Service', 'FPS Account Binding', 'Account Opening', 'Rate Enquiry', and 'Transaction Status'. The main content area shows the 'Delete Order' confirmation screen for an 'Outstanding Order Enquiry'. The transaction details are as follows:

Order No. :	8436
From Account :	Integrated Account Statement HKD 388184-831
To Account :	Integrated Account Statement AUD 388184-831
Amount :	HKD 100,000.00
Execution Rate :	5.72
Setup Date (YYYY/MM/DD) :	2023/06/08

Below the details, there is a 'Risk Disclosure' section: **Risk Disclosure:** Investors should note that FCY & gold market might fluctuate from time to time. The risk of loss in gold investment can be incurred by fluctuation of FCY & gold prices. Investors should consider seriously and recognize the risk of FCY & gold investment before making any investment decision.

At the bottom right of the confirmation area, there are two buttons: 'Confirm' and 'Cancel'. A red callout box with a circled '1' points to the 'Confirm' button, containing the text: 'Check transaction details and click “Confirm”'. The footer of the page includes 'Customer Services Hotline 3199-9188' and 'Copyright © 2008 - 2014 OCBC Bank (Hong Kong) Limited All Rights Reserved.'.

“Foreign Exchange” Internet Banking Outstanding Order Enquiry and Deletion Demo

The screenshot displays the OCBC Internet Banking interface. The top navigation bar includes 'Account Services', 'eStatement & eAdvice', 'Remittance', 'Investment', 'FX Margin Trading', 'Loan Services', and 'Other Services'. A secondary bar contains links for '繁體', '简体', 'FAQ', 'Contact Us', 'Print', 'Service Fees', 'Forms', 'T&Cs', 'Security Tips', and 'Logout'. The left sidebar lists various services such as 'Account Enquiry', 'My Portfolio', 'Fund Transfer', 'FPS Small Value Transfer', 'Register Transfer Account', 'FCY & Gold Buy/Sell', 'Time Deposit', 'ePayment', 'eBill Presentment & Payment Service', 'e-Cheque', 'Cheque Services', 'Online Requisition', 'eDeposit', 'eDDA Service', 'FPS Account Binding', 'Account Opening', 'Rate Enquiry', and 'Transaction Status'. The main content area shows the 'FCY & Gold Buy/Sell' section with buttons for 'FCY & Gold Buy/Sell', 'Setup Order', and 'Outstanding Order Enquiry'. A blue notification box states 'Your Instruction was Executed. Bank Ref. No. 2023060815350276'. Below this is a 'Delete Order' section with a table of transaction details. A red callout bubble points to the notification with the text 'Instruction executed'. At the bottom right of the table is an 'OK' button. A 'Risk Disclosure' section is also present.

OCBC

Account Services | eStatement & eAdvice | Remittance | Investment | FX Margin Trading | Loan Services | Other Services

Account Enquiry | My Portfolio | Fund Transfer | FPS Small Value Transfer | Register Transfer Account | **FCY & Gold Buy/Sell** | Time Deposit | ePayment | eBill Presentment & Payment Service | e-Cheque | Cheque Services | Online Requisition | eDeposit | eDDA Service | FPS Account Binding | Account Opening | Rate Enquiry | Transaction Status

繁體 | 简体 | FAQ | Contact Us | Print | Service Fees | Forms | T&Cs | Security Tips | Logout

FCY & Gold Buy/Sell | Setup Order | Outstanding Order Enquiry

Your Instruction was Executed. Bank Ref. No. 2023060815350276

Delete Order

Please verify the following transaction details

Order No. :	8436
From Account :	Integrated Account Statement HKD 388184-831
To Account :	Integrated Account Statement AUD 388184-831
Amount :	HKD 100,000.00
Execution Rate :	5.72
Setup Date (YYYY/MM/DD) :	2023/06/08

OK

Risk Disclosure:
Investors should note that FCY & gold market might fluctuate from time to time. The risk of loss in gold investment can be incurred by fluctuation of FCY & gold prices. Investors should consider seriously and recognize the risk of FCY & gold investment before making any investment decision.

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